



Llywodraeth Cymru
Welsh Government

Regulation Update April 2019

We still encounter lots of people who tell us they have not seen these updates and they feel they are missing out on important information.

We need your help to ensure that all relevant staff and stakeholders have access to these updates. So, please circulate this to your networks.

Changes in the Regulation Team

Goodbye Carol

At the beginning of May, Carol Kay will be leaving the Regulation Team after nearly 10 years. This will be a big loss for Regulation and we will be very sad to say goodbye to Carol.

Regulation Team Structure

Carol's departure coincides with us considering how we can improve our team structure to best support the development of our delivery approach to ensure that we are doing the Right Stuff.

We are proposing to maintain the delivery/ strategy split in the team as we know this has been a key element of our successful development of housing regulation over recent years and is something RAG particularly are keen to see continue.

We are looking to consolidate the approach by having one team responsible for regulation business and a second responsible for strategy and policy.

The Regulation Business Team will cover the publication of regulatory judgements, all standard regulatory work, supporting the Regulatory Board and the Regulatory Advisory Group as well as processing Government Business.

The Regulation Strategy and Policy team, as well as dealing with key relationships and strategic development of regulation and the regulatory framework, will take specific responsibility for the enhancement of our approach to regulation of governance, with the aim of making that approach robustly focussed on culture and leadership, and for dealing with cases of regulatory concern.

We are also developing proposals to support our approach to governance work. More details to follow.

Hello Huw

The Regulation Business Team will be led by Huw Maguire. Huw is joining the team having spent the last two years leading Welsh Government's response to the Grenfell tragedy.

Huw has been a civil servant since 2000 and has worked in a number of senior policy and legislative roles across the Welsh Government. These include establishing the Special Educational Needs Tribunal for Wales, our first fully devolved tribunal, the Education (Wales) Measure, heading the Welsh Government's family support programmes – Flying Start and Families First and working with Healthcare Inspectorate Wales on its organisational structure.

Before finalising the new Team structure, we have to complete internal discussions but will give more information on who will be doing what in the new structure as soon as we can.

Brexit

Our February update highlighted the risks associated with leaving the EU. At the time of writing, things are no clearer and the risks remain.

Our expectations as regulator also remain i.e. robust risk identification and scenario modelling. If Boards have any immediate concerns, you should alert your Regulation Manager as soon as possible.

Tenants at the Heart Thematic Review

- The Steering Group for the Regulatory Board's Review of "tenants at the heart" continues to work hard to progress the Review.
- We've now embarked on Phase 2 of the work - a stakeholder survey and a series of focus groups.
- A link to the survey is below
<https://www.surveymonkey.co.uk/r/TRC9G9G>

Welsh version: <https://www.surveymonkey.co.uk/r/X3RYCP7>

- The deadline for completion of the survey is 10th April. We're hoping to achieve a high level of responses from tenants, staff, board members and other interested parties. Members of the Steering Group and the Regulatory Advisory Group are focussed on ensuring the survey gets out to as many as possible. **Please do what you can to ensure that your tenants and colleagues get the opportunity to participate.**
- The focus groups will take place later in April in three locations – North, South and West Wales. Thanks to Pobl, Cartrefi Conwy and CHC for providing accommodation for the focus groups.
- We intend to launch the Review report at TPAS Cymru's Awards event in July.

Let us know what you think

- We're keen to ensure that our key stakeholders are getting the information you need about regulation. So, if you have any feedback, comments,

suggestions, we would be very happy to hear from you via
housingregulation@gov.wales