

Croeso i Wobrau Arfer Da 2021

Welcome to Good Practice Awards 2021

Bydd y digwyddiad
yn dechrau am 11am

#gwobrauarferda2021

The event will start
at 11am

#goodpracticeawards2021



Gwobrau Arfer Da 2021



Good Practice Awards 2021



TPAS Cymru Good Practice Awards 2021

Sponsor





TPAS Cymru Good Practice Awards 2021

Part Funded By



Llywodraeth Cymru
Welsh Government

Cefndir a Chategoriâu

Background & Categories

Communicating with Tenants & Residents

Communities Supporting Communities

Involving Tenants in Shaping Services

Making Online Tenant Engagement Work

Tenant of the Year

Judges Special Recognition Award

Communicating with Tenants & Residents

“When you are enthusiastic about what you do, you feel this positive energy. It’s very simple.”

*Paulo Coelho,
Brazilian lyricist*

Communicating with Tenants & Residents

2nd Place



Communicating with Tenants & Residents

1st Place

Our
Community



Read online at hafod.org.uk/communitynews

Autumn 2021



Tŷ Heulog turns five!



Remembering our loved ones

Our care homes have been holding memorials, planting trees or installing memorial plaques in honour of those they have lost over the past 18 months.

Picton Court Care Home in Porthcawl held a memorial service and planted a memorial garden to celebrate the lives of the residents they lost.

In Cardiff, Woodcroft Care Home's memorial service brought together colleagues, families and residents for a moving service to remember those who are no longer with us.



Communities Supporting Communities

“Great things are not done by impulse, but a series of small things brought together.”

Tim Fargo



Communities Supporting Communities

3rd Place



Communities Supporting Communities

2nd Place



Communities Supporting Communities

1st Place





Involving Tenants in Shaping Services

*“Success is not how high
you have climbed, but
how you make a
positive difference to
the world.”*

Roy T. Bennett



Involving Tenants in Shaping Services

3rd Place



Valleys to Coast



Involving Tenants in Shaping Services

2nd Place





Involving Tenants in Shaping Services

1st Place



ClwydAlyn
Complaints
Panel



Making Online Tenant Participation Work

“Everyday we have the opportunity to make a positive impact. No matter how great or how small, you can make a difference.”

Jack Canfield



Making Online Tenant Participation Work

3rd Place



Cartrefi
Conwy

Creu cymunedau i fod yn falch ohonynt

Creating communities to be proud of



Making Online Tenant Participation Work

2nd Place



ClwydAlyn



Making Online Tenant Participation Work

1st Place
newydd





Tenant of the Year

*“Success is not final;
failure is not fatal: It is
the courage to continue
that counts.”*

Winston S. Churchill



Tenant of the Year

3rd Place



Tenant of the Year

2nd Place





Tenant of the Year

1st Place





Judges Special Recognition Award

*“The achievements of
an organization are
the results of the
combined effort of each
individual.”*

Vince Lombardi



Judges Special Recognition Award



barcud





Bill Hunt

Chair of TPAS Cymru



Diolch am
ymuno â ni!

Thank you for
joining us!



You matter | Ti'n cyfri

