



# Disrepair: Damp & Mould Roundtable for staff

**Wednesday 8th January 2025:  
11.00am - 12.30pm.**

# Event today is free and exclusively for TPAS Cymru members





Diolch yn  
fawr i'n  
noddwyr

Thank you  
to our  
sponsors



Ariennir yn Rhannol gan  
**Lywodraeth Cymru**  
Part Funded by  
**Welsh Government**



# Housekeeping

- **Do contribute - it's a Roundtable!**

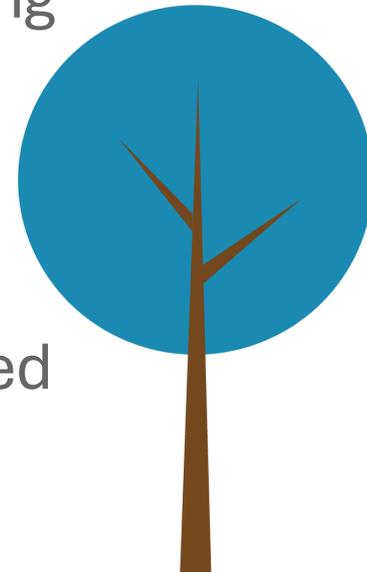
”share thoughts and ideas, ask questions and share approaches and practice with other delegates present.”

- **Safe Space - what happens on tour stays on tour!. Not recorded**
- **Share any resources/links in chat**
- **Talk to us about any follow up support**



# Themes for sharing.....

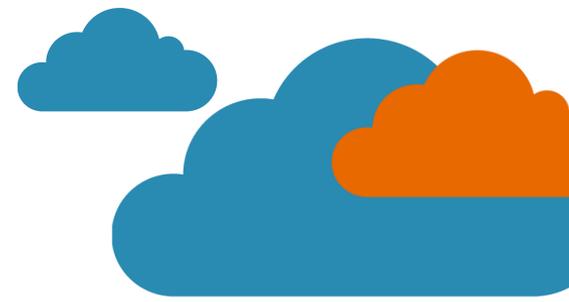
- **Access issues** – how are organisations reducing issues around access for disrepair inspections and works whilst supporting Tenants?
- **Concerns, complaints v service requests** – How are organisations handling reports of disrepair/damp & mould?
- **Pre-letting inspections** – how landlords are ensuring homes are both in repair and fit for habitation at the point of letting?
- **Communications and information for tenants** – What's working? What sort of damp & mould related comms & info are having a positive impact?





**Over to  
you!**

# Evaluation



<https://tpascymru.questionpro.eu/feedback>