

DIGITAL INCLUSION

Empowering Every Voice:
Approaches for Inclusive
Engagement

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Supporting Communities



Supporting
Communities
Empowering Society



Go On NI

We have been assisting the Dept of Finance's Digital Transformation Team since Sept 2012. Our aim is to reduce the digital divide, and focus on those who are most likely to be digitally excluded. Our area of focus- Rural & Older People.



Barriers to Digital Inclusion

Devices & Data

Digital Skills

Confidence



The Difference We Make

"I found Stephanie's sessions really helpful because it was tailored to our specific needs. I have gained more confidence and feel so much safer, secure and savvy with my internet use."



We have worked in partnership with DoF's Digital Transformation team since 2012.

4,000+

people have gained new basic digital skills

89% were over 50 years old and 71% lived in a rural area.

100%

of project participants say they have learned something new

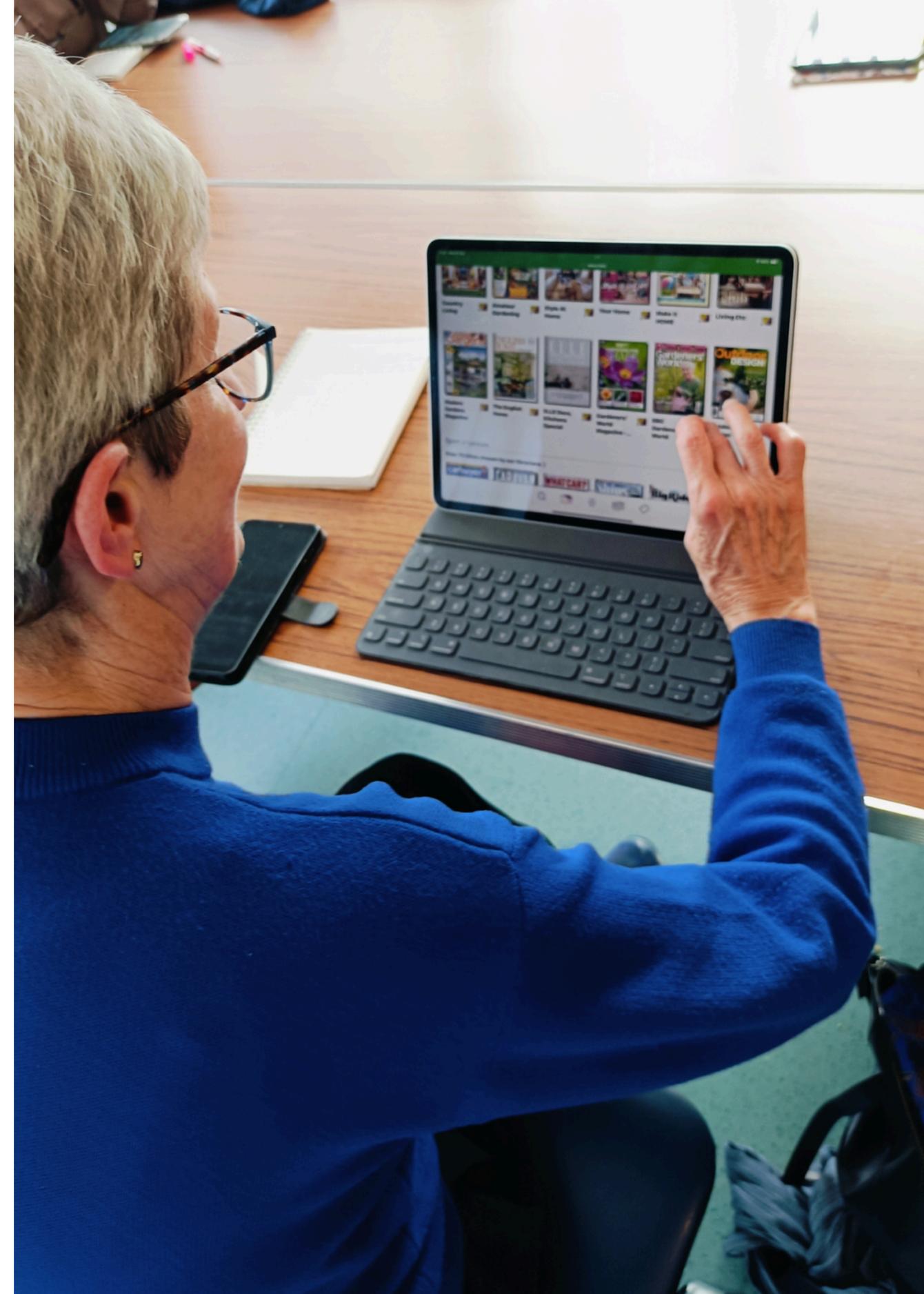
96%

of participants would like to continue with further training!

Finaghy Community Group

4 week digital course

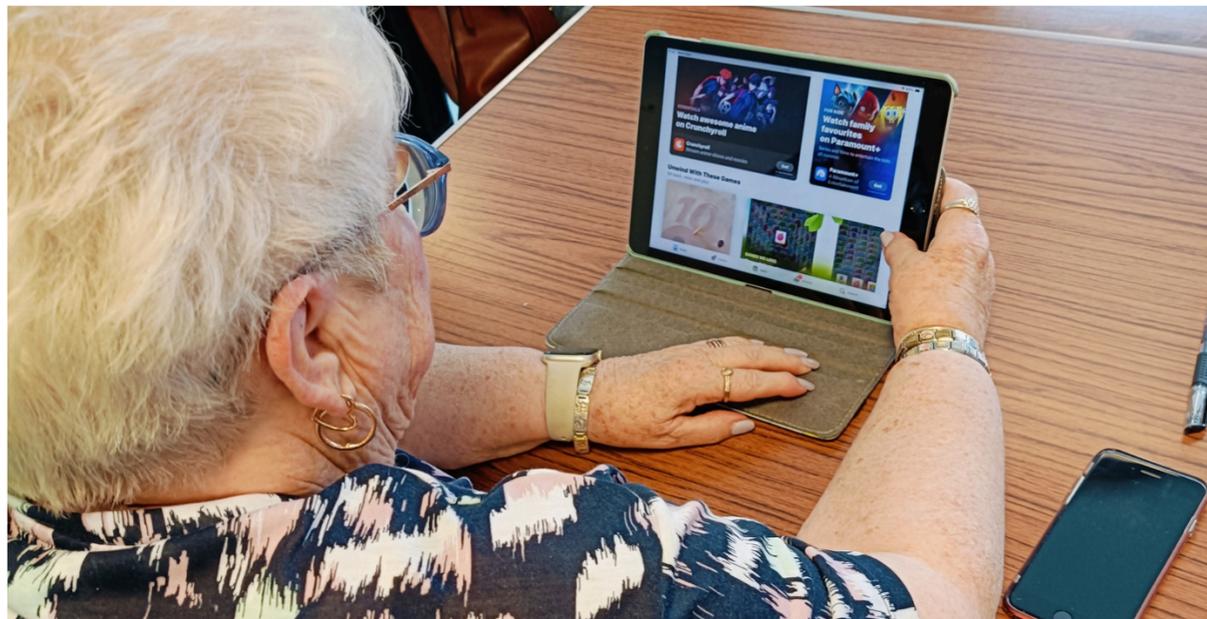
- Varying needs and abilities of participants
 - Elizabeth's Story
 - Some participants have signed up to join a zoom class, something they would not have been able to do prior to our sessions
 - Sharing ideas in class, eBooks/Recipes
-





‘Not only was this class informative but it was also really enjoyable. This was my first attempt at getting to grips with my ipad and I really enjoyed it. I was initially apprehensive about attending but I’m really glad I did.’

Elizabeth, Finaghy Participant



Partnership working = Greater reach & expertise

Some of our partners and collaborators:

- Dept of Finance
- Business in the Community
- Belfast City Council
- Consumer Council
- Ignite IT
- Danske bank
- Vodafone
- 02
- Action Mental Health
- Dept of Communities
- Libraries NI
- Housing Associations
- BT
- PSNI- Scamwise
- NI Cyber Security Centre
- NIRWN
- Housing Executive
- Ulster Bank

my choice



ClanmilConnect is now an app!



Landlords Digital Commitment - Apps

Repairs

My Accounts

Requests

Adaptation to dwelling

apex

Coronavirus (COVID-19) | Guidance and support

Welcome to My Apex

The best place to find information about your Apex tenancy and services

Contact Your Housing Officer

Leave Feedback

Pay Rent Online

Report a Repair

Welfare Advice

MY Housing Executive

nihe

Landlords Digital Commitment - Websites

MyTenancy Home Files System Audit Logs mytenancy@alphahousingni.org (Admin) Sign Out

alpha housing

Home / Tenancy

Summary Personal Information Statement of Account Repair History

Paying Your Rent Report a Repair Repairs Feedback Tenants' Handbook & Policies

How to Apply Tenant Transfers

Radius HOUSING



QUALITY HOMES
Ark HOUSING
STRONG COMMUNITIES

Housing Tenants

Log in

Log in

Your email address
Your email address is a required field

TRIANGLE

Tenant Login

Your email address
Your email address is a required field

Your password
Your password is a required field

Using a private computer or device?
 Stay logged in for 6 months

Have you forgotten your password? Tenant Login

Reporting Repairs Online Payments Apply for Housing Find A Home

Arrange a repair to your home Quick an easy ways of paying rent Everything you need to know Find accommodation for you or a relative

MyTenancy Home Files Users System Audit Logs mytenancy@arbourhousing.org (Admin) Sign Out

Arbour HOUSING Arbour Housing

Home / System

Setup Custom Content Emails Statement Repair Wizard Account Creation

MyTenancy System Configuration

- woven®
- Rent & Money Matters
- Maintenance and Repairs
- Helpful info/publications
- Home Swapping
- FAQs
- MyTenancy
- Tenancy Fraud



Landlords Digital Commitment - Doing things differently

Meetings
Events
Engagements
Surveys
Publications

**Any
Questions?**

