



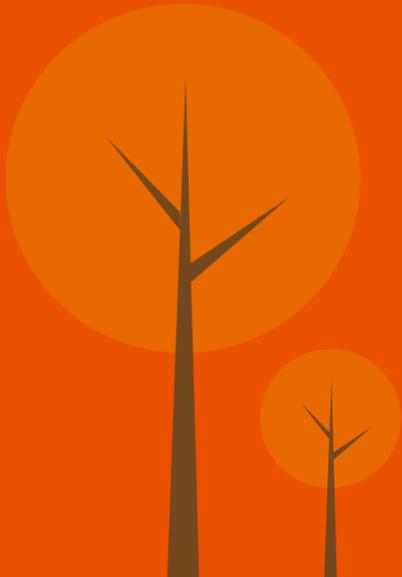
You matter | Ti'n cyfri

The background of the slide is a stylized illustration of a village. It features three houses on a green hill. The houses are colored in shades of orange, red, and pink, with black roofs and white window frames. There are several trees with circular canopies in shades of orange, yellow, and green. A large white cloud is in the top left corner. The overall style is flat and modern.

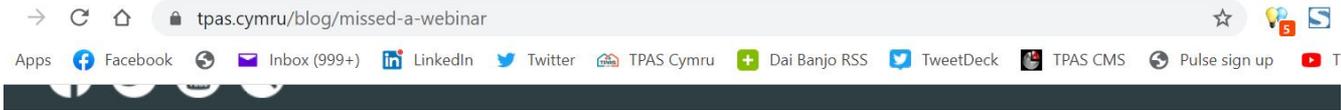
# Using Simple Digital Tools to improve Local Communities

**David Rhys Wilton**  
**[drw@tpas.cymru](mailto:drw@tpas.cymru)**

**#TPASDigital**  
**@dai\_TPAScymru**



# www.tpas.cymru/blog/missed-a-webinar



## ABOUT TPAS

How we support Social housing in Wales.

## RESOURCES

Access our Guides, Reports and Best practice.



## SERVICES

Training, events and consultancy for tenants and landlords.

A large orange-bordered box containing the TPAS logo at the top. Below the logo, the text reads: 'MISSED A WEBINAR?' in red, followed by 'DON'T WORRY YOU CAN VIEW MOST OF OUR WEBINARS AGAIN BY CLICKING ON LINKS BELOW:' in blue. At the bottom of the box, there is a partially visible link: 'Moving Tenant Activities Online (14th & 16th July 2020)'.

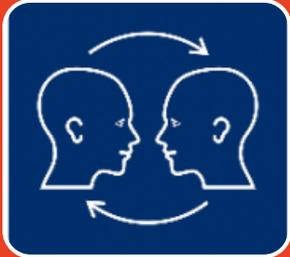
**MISSED A WEBINAR?**

**DON'T WORRY YOU CAN VIEW MOST OF OUR WEBINARS AGAIN BY CLICKING ON LINKS BELOW:**

[Moving Tenant Activities Online \(14th & 16th July 2020\)](#)



# Digital communications is key to widening engagement



## Communication Training

- Plain language in Housing
- Accessible Communications
- Introduction to Response Behaviour



## Digital Engagement Training

- Digital and Community Engagement
- Video as a engagement tool



## Technology And Engagement

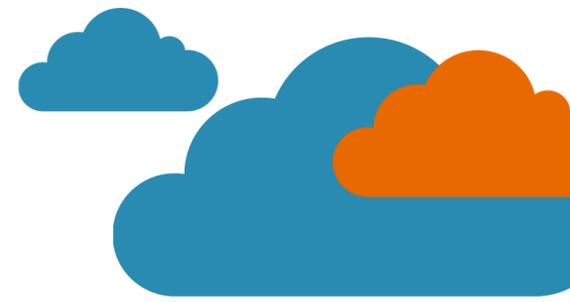
- Tomorrow's World now!
- Webinars & Guides - Alexa, Snapchat, Event listings



You matter | Ti'n cyfri

**Community Improvement**  
**Fixmystreet.com**  
an *App* & Website for people

# Available from phone and tablet app stores



Less than 60seconds

1. Confirm location
2. Optional: Add photo
3. Select Category
4. Add title and optional description/note



# Report, view, or discuss local problems

(like graffiti, fly tipping, broken paving slabs, or street lighting)

Enter a nearby UK postcode, or street name and area:

e.g. 'B2 4QA' or 'Tib St, Manchester'



[...or use my location](#)

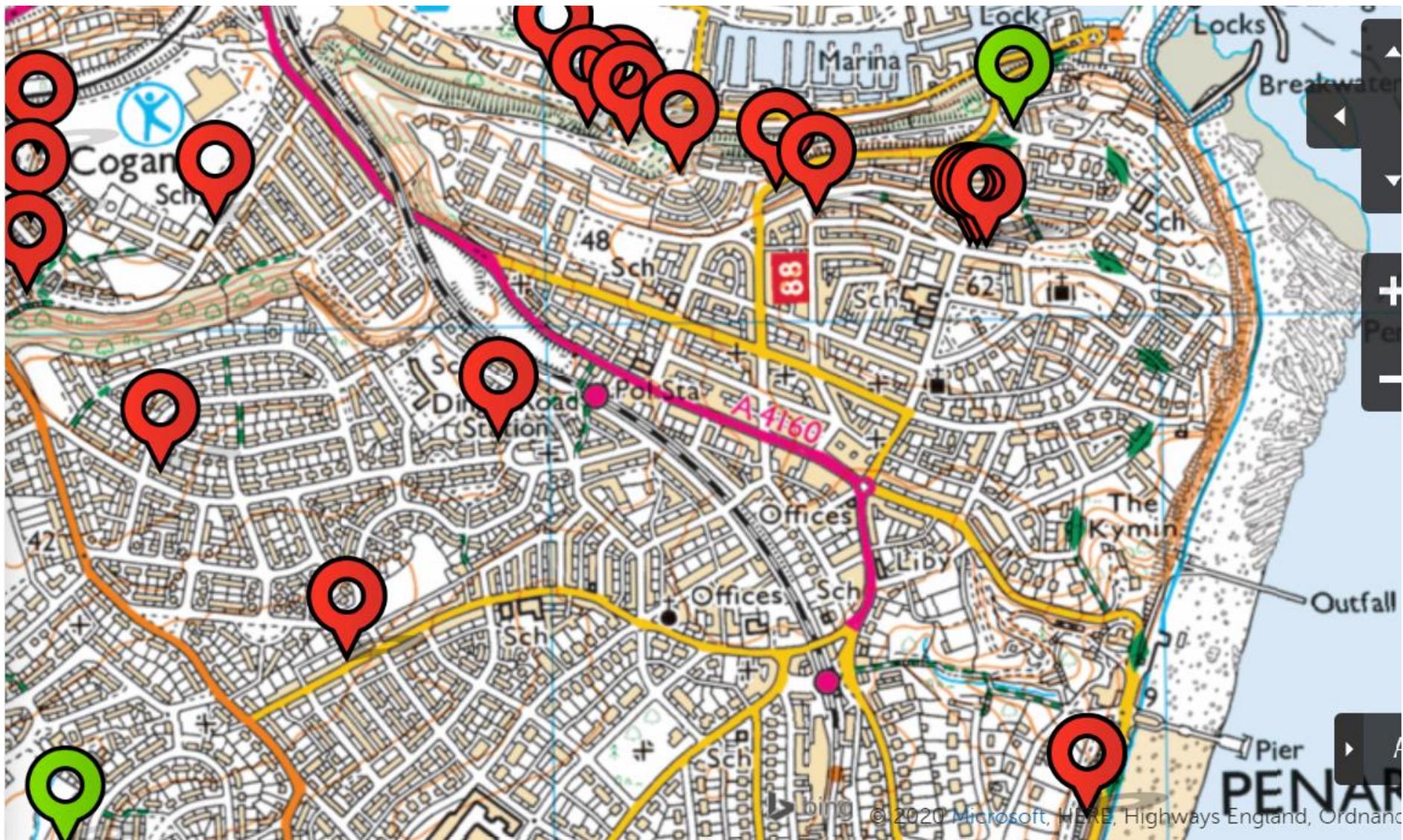
## How to report a problem

- 1 Enter a nearby UK postcode, or street name and area
- 2

## Recently reported problems

Fly tipped goods  
11:42 today

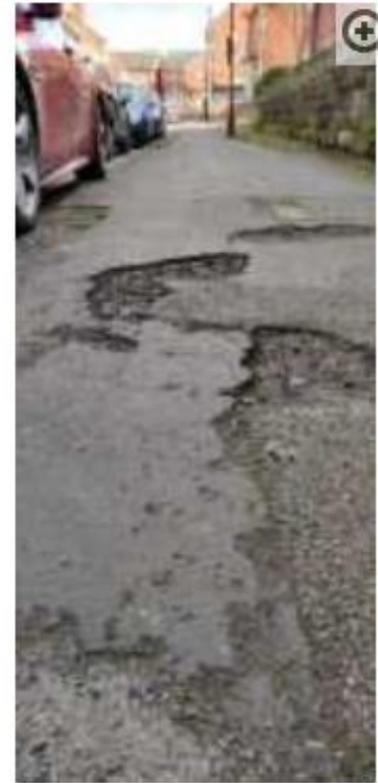




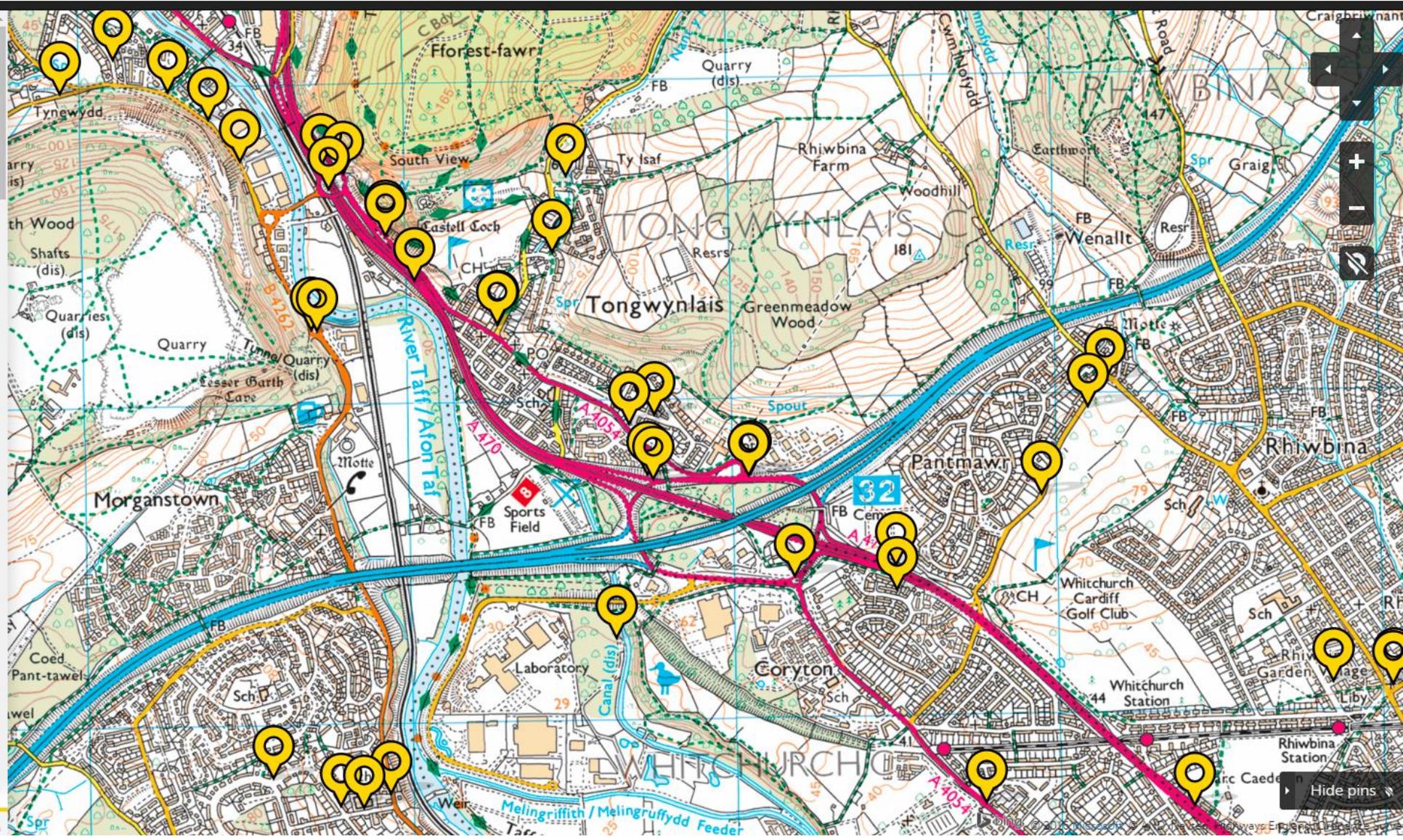
# Pot holes in pavement

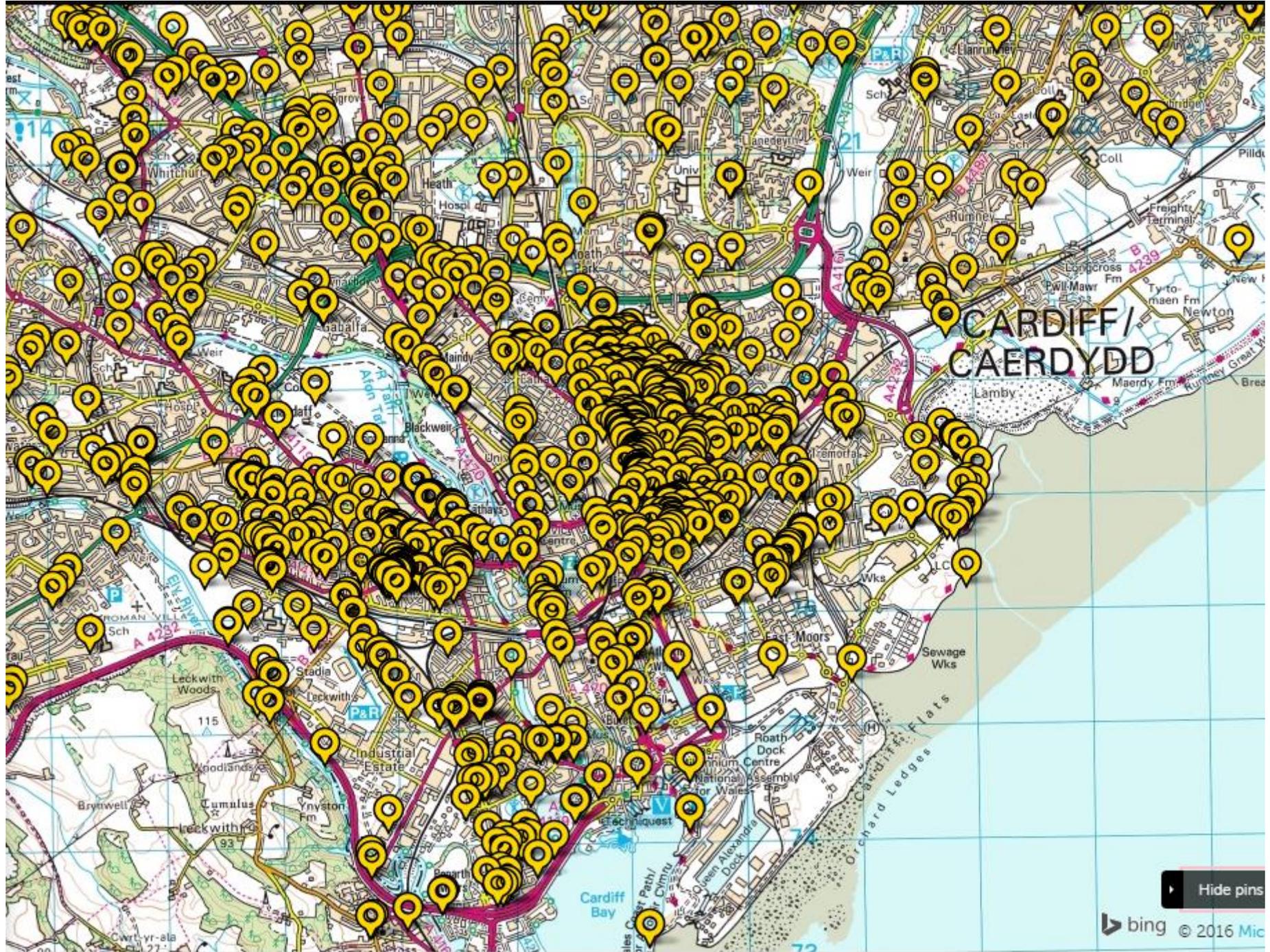
Reported via Android in the Pavements/footpaths category by Chris Warwick at 16:28, Sunday 8 March 2020

Sent to Wrexham Council 2 minutes later



Large pot holes in pavement on Ruthin Road LL13 7NU.







You matter | Ti'n cyfri

# Community help and support



welcome to the karma economy





**Cardiff Conservation-volunteers**

2 days · 4.43 km · Cardiff, United Kingdom

We're looking for volunteers to help with building a boardwalk in Radyr Woods this Sunday 4th June! No experience necessary. All you will need to bring is a packed lunch and wear suitable outdoor clothing footwear. We hold conservation tasks every Sunday so please get in touch for more details! :)



3



Share



Private message



Write a comment...



**Shane Foley**

4 days · 6.89 km · Cardiff, United Kingdom

Looking for someone who knows about charity structures and constitutions any experience advice would be greatly appreciated.



Like



Share



Private message



Chris Law I know a little but I have a friend who knows a hell of a lot, you want to chat?

4 days



Shane Foley Hi Chris, I've sent you a pm with contact details great to hear from you.

3 days



Sheryl Bradford

🌟 50

## Morning everyone! I'm currently learning welsh in...

Morning everyone! I'm currently learning welsh in work and was wondering if there's someone I could work with in order to improve upon it? I have no one to practice with outside of lessons. I don't really know what I can offer someone in return but I'll do my best :)



**David** there certain are lots of people keen to support you. I've a mate called Matt who arranges social get togethers for learners in safe places in Cardiff. I'll message him now and get back to you.

3y **Reply**

**Matt** Hi Sheryl. David (see message above!) got in touch with me regarding your message. I'm a Welsh learner and organise meet-ups in the Adamsdown and Splott areas of Cardiff for Welsh speakers and learners who live here but of course they are open to anyone! The group is really friendly and informal and is a nice mix of fluent speakers to people who have just started. We are hoping to meet on Sunday afternoon in the Eritrean cafe on Clifton Street. Also here's a link to the Welsh for Adults centre at Cardiff University showing the calendar of things for Welsh learners.

<https://welshforadults.cardiff.ac.uk/community/informal-learning/calendar>

3y

Sheryl Oh wow! That's brilliant. I'll defo have a look at that calendar





**Rachel Nurse**

10 days · 7.88 km · Cardiff, United Kingdom

I'm a university student looking for marketing, journalism and writing experience in Cardiff. I have done many previous work experience placements. I am looking for more opportunities to better my knowledge.



Like



Share



Private message



Show all 4 comments



**Rachel Wood** Good luck :-)

6 days



**David Wilton** I'll PM you some thoughts

Delete · 9 mins

OPEN

COMPLETE



Clare Clements

✦ 50

## Moving boxes

Urgent by Sunday need some help moving boxes of books and other stuff downstairs . Anyone that is strong that can shift I would be grateful. I have a new central heating system being put in Monday. I am disabled and can't manage it all myself



CREATED

3 weeks ago



LOCATION

Cardiff, GB · 5.0 km away

Questions 0



Laura Williams

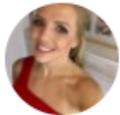
FAVOUR

## Moving stuff

Hi there me and my partner are moving house and I was wondering if anyone had some boxes they could spare

 1 offer

 57.9 km  Sat, 8 Aug



Megan Alderton

 50

## Tile Cutter

Hello, does anyone have a tile cutter I could borrow for a day? We have 3 or 4 tiles left to fit in our new bathroom and the tiler has unfortunately let us down. I'm currently 39 weeks pregnant and need this ASAP. Thank you



CREATED

2 weeks ago



LOCATION

Cardiff, GB · 9.6 km away



Libby Lewis

FAVOUR

### Early morning walks

3 offers

392.4 km Sat, 1 Jun



Maresa Molloy

FAVOUR

### Where can I learn to mountain bike?

1 offer

395.1 km Wed, 29 May



Luke T

£30

### built in wardrobe

395.2 km Tue, 28 May



Ramy Aljunaid

### Seeking Office Work

392.8 km Tue, 21 May

### Plumber needed urgently!



Ramy Aljunaid

FAVOUR

### Rock climbing!

2 offers

397.6 km Sun, 19 May



Ken Humphries

### Shed help and advice



Cara Graham

FAVOUR

### Looking a friend to start running

5 offers

394.9 km Sun, 12 May



Andrew Massey

FAVOUR

### is it too latte for a posititea

1 offer

389.8 km Sat, 11 May



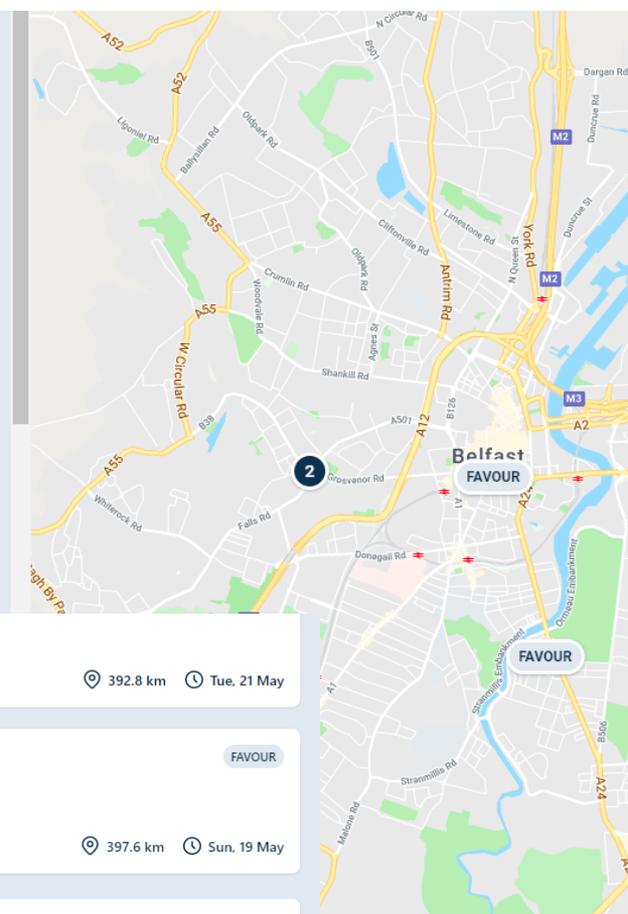
Amita Shanbhogue

FAVOUR

### Photo walk.

3 offers

396.8 km Thu, 9 May





You matter | Ti'n cyfri

streetbank

share things with your neighbours

# Streetbank

- Streetbank is here to help you do three things:
  1. Give things away – find a grateful neighbour for stuff you no longer need
  2. Share things – like ladders and drills, that go unused much of the time
  3. Share skills – like DIY, languages and gardening, that neighbours might need help with

I was looking for lego for my four-year old. A neighbour I didn't know got in touch and ended up giving me three huge bucketfuls!

We had so much we ended up passing on half of it to my son's school. I love that – spreading things around your community to where it's going to be best used.'



One ladder + streetbank



bank balance - nicely in the black



community spirit - welcoming



carbon footprint - mini

streetbank

STREETCLUB<sup>®</sup> MESSAGES

Activity	Offered	Requests	Notices	Neighbours	Spread the Word
----------	---------	----------	---------	------------	-----------------



## Tall Step Ladder

I have a decent height step ladder - great for high ceilings in Penarth.



[DAVID WILTON](#)



## Electric Screw Driver



[BADER ALANAZI](#)



WITHIN 1500 YARDS



FOR LENDING



23 MAY 2019

# Now you can have sharing clubs based on common communities



SEND REQUEST TO JOIN

## Wigginton Village

Please join us if you live in the parish of Wigginton, Hertfordshire

 MEMBERS: 75



SEND REQUEST TO JOIN

## Chobham Lakes Management Company

Lakeside Drive Residents and Members of CLMC Ltd

 MEMBERS: 35



SEND REQUEST TO JOIN

## The Inch High Club

Join us if you live in Inchbrook Road, Highland Road or on Common Lane between the railway bridge an... [more](#)

 MEMBERS: 27



SEND REQUEST TO JOIN

## Holly Hill Neighbourhood Association

A social and community hub for people who live in Holly Hill, Holly Dell, Holly Hill Close and the h... [more](#)

 MEMBERS: 24

# The new hybrid world



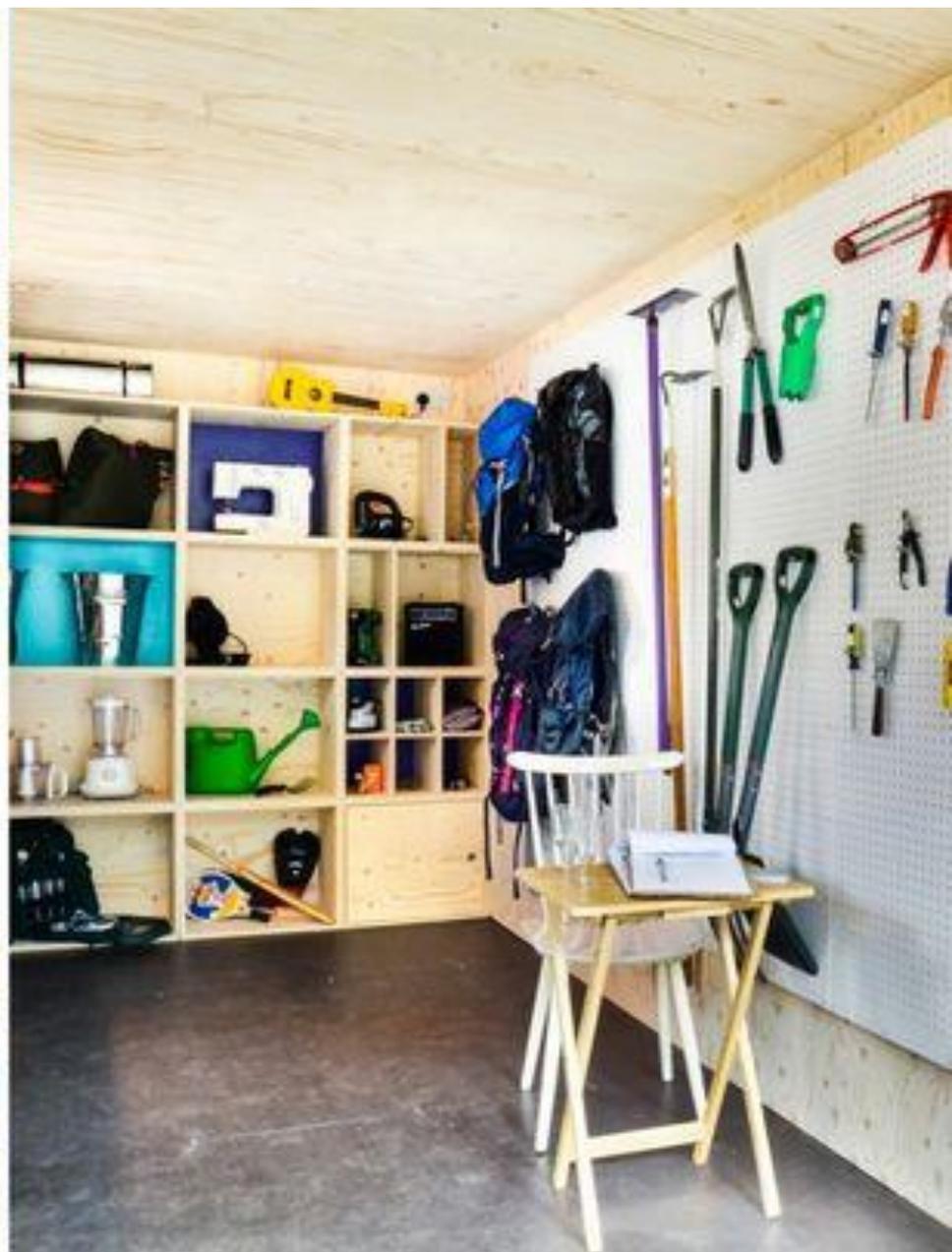
# Why buy when you can borrow?



Borrow useful Things for your home, projects and adventures.

Affordable. Convenient. Kinder to the planet.





Buy Records  
416-247-0435

1809

**Tool Library** AND **MAKERSPACE**  
ACCESS. SHARE. INNOVATE.

THE SHARING DEPOT

TORONTO'S  
*Library of Things*

TORONTO  
TOOL  
LIBRARY  
→





**BENTHYG**  
**BORROW DON'T BUY**

[> See what you can borrow today!](#)

[HOME](#)

[BORROW](#)

[DONATE](#)

[FIND US](#)

[ABOUT THE PROJECT](#)

[CONTACT](#)

# Welcome to Wales' first library of things!



**borrow things you need but don't own**



**donate things you own but don't need**



**meet to share knowledge and skills**

# Links to content

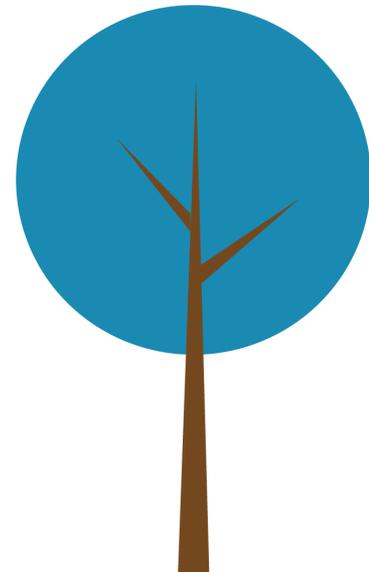
- <https://www.benthyg.org/>

That is the Library of Things in Cardiff

[www.libraryofthings.co.uk](http://www.libraryofthings.co.uk) one of the most established ones in London

<https://www.youtube.com/watch?v=wuUAg04KZYI>

- BBC video I played



# NextDoor.co.uk

Massive in USA, used in 15 counties.

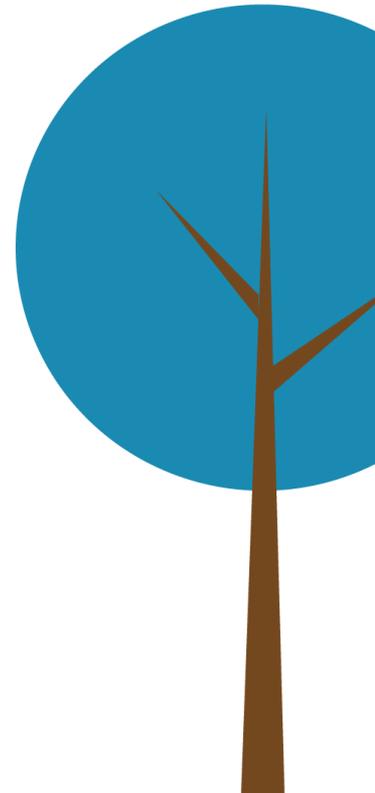
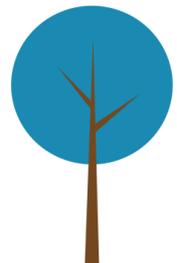
Signup requires a code via post

Very active in my local area



# What people say:

- Nextdoor is a useful community site particularly for sharing local information and finding local trades people
- Social media for old people !
- This is a very good app with which to keep up with happenings in our area
- A very helpful site in accessing local resources by recommendation, and for informing others of any safety or anti-social behaviour issues within the community
- Great for finding out about local events



# Categories

 Help Map **New**

 Businesses

 For Sale & Free

 Local Deals

 Events

 Safety

 **Lost and Found**

 Documents

 General

## Groups

 All Groups

 Penarth Info

## Directories

 ...

# Local news and events

## Upcoming Events

- [Penarth Chamber Music Festival 2018](#) · Jul 12
- [Penarth Open Gardens](#) · Jul 28
- [Penarth Open Gardens---Gardens Opening](#) · Jul 28
- [YOGA Enhance your strength and flexibility with our challenging Vinyasa](#) · Jul 29



Dean Mears, Llandough **LEAD** 🏠 F 🗨️ 122



## Missing drainage covers

Please be careful as there are drain covers missing from Summerland Crescent, Pantycelyn Road and possibly other locations in Llandough, assumed stolen. George Carroll has contacted Highways and ask them to inspect and replace the drains ASAP. 👍 😬 🤪

**New** Edited 1d ago · 14 neighbourhoods in Crime and Safety

😊 Thank 🗨️ Reply ▾

😊 2 🗨️ 2

Search Nextdoor

map

ories

Recommendations

or Sale & Free

vents

Crime and Safety

ost and Found

ocuments

eneral

Jane Grehan, Dingle

### Landscaping at Penarth Heights phase 2

Are there any local landscaping companies that would be interested in tendering for a contract to maintain the unadopted soft landscaped areas in Penarth heights phase 2? The current company comes from Bristol so it would seem to be more economical to employ a local company. I can pass details of anyone interested to the management company. Thank you.

18h ago · 17 neighbourhoods in Recommendations

😊 Thanked!    💬 Reply

😊 1    💬 5

Alex Darling, Dingle · 17h ago

Hi the attached is interested

😊

St Augustine's  
120 neighbours  
9% of 1,162 households  
1,478 neighbours in  
16 nearby neighbourhoods

# Giving local business a chance

## Management company for a new development

s

rowse 1 group

uidelines · Privacy · Impressum  
Jobs · Press · Blog  
Nextdoor

Hi if you want to pass on the information SE cleaning services 07973875050

😊 1 Thank

Suzanne Wibley, Dingle · 17h ago

Hi  
I would highly recommend Cwtch house garden and property maintenance he is an ex police officer and very reliable and trustworthy and a fully registered business.  
His number is 07506063627.

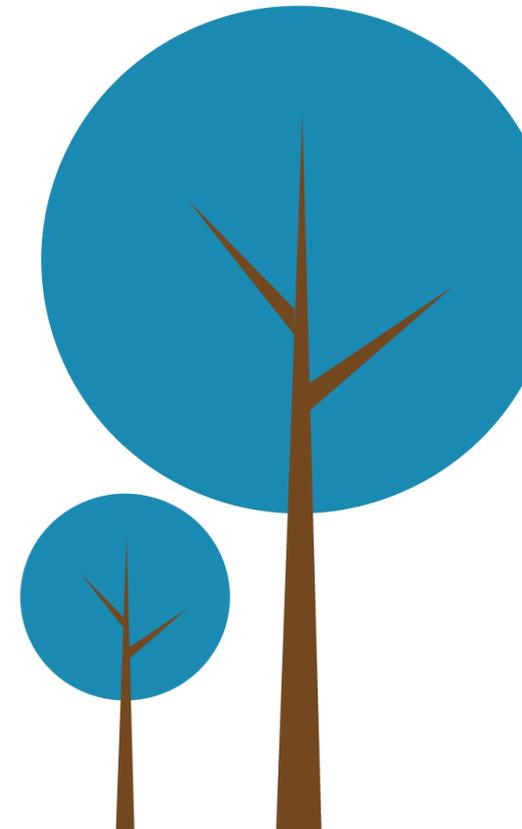
😊 1 Thank

Gary Fleetwood, Sully and Lavernock · 6h ago

Hi  
My name is Gary from Cwtch house garden and property maintenance, I would be very interested in tendering for this. I am a fairly new fully registered business based in Penarth. I am a former special ops police officer who has now left to start my own business.  
My number is 07506063627 I will be happy to discuss this further .

Kind regards Gary.

😊



# NextDoor.co.uk

Good platform for engagement with local communities with an older demographic.

## Swing bridge

I have replied to council supporting the application to get the bridge back in action, I mentioned access to three restaurants and cafe, bus stop. I have lived here thirty years without incident.

**New** 2d ago · 16 neighbourhoods in General

 Thank  Reply ▾

9 Thanks · 7 replies

**A** Anne Soulsby, Penarth Haven · 2d ago **New** ▾  
We definitely need the bridge back. Penarth Quays have demonstrated their reluctance by their recent letter to householders outlining all the disadvantages - so effectively... [See more](#)

 Thank 3 Thanks

**I** Ian Norton, Penarth Haven · 2d ago **New** ▾  
I similarly responded this morning for the reinstatement of the swing bridge facility. It has always been an integral part of the Marina for the convenience & benefit of residents,... [See more](#)

 Thank 1 Thank

**L** Lynda Constable, Penarth Haven · 2d ago **New** ▾  
I agree the Swing bridge must be repaired and reopened to foot traffic it is an essential facility for marina residents and visitors to our wonderful marina.

 Thank

**D** Denise Morgan, Penarth Haven · 2d ago **New** ▾  
I have written to the Vale supporting the application to reopen the swingbridge.

 Thank

 Dean Mears, Llandough · 2d ago **New** ▾  
I have submitted as follows: The bridge is a valuable asset with regards to pedestrian and cycle access. New national and local routes are being added to encourage journeys other... [See more](#)

 Thank



## Free Chives seedlings.

Free



David Wilton  
St Augustine's

The seeds from last years Chives have produced far too many seedlings. Help yourself from box on street on Pembroke Terrace (opposite Sea Cadets) Got plenty more to restock if they go.

M Mike Ford, Llandough



## Pool player wanted

A very friendly Pool team need a player. To play on Sunday nights in the Penarth pool league. If you're ok with a cue and fancy some fun on Sunday nights. Please text Mike 07891 194613 if interested.



P Pam Langdon, Dingle



## Next Door Ladies

Hi there just a reminder that we are meeting as usual in the Ocho Lounge tomorrow at 11.00. Look forward to a coffee and catch-up.

Take care

Pam

26 Feb · 17 neighbourhoods in General

 Thank  Reply 

 3

# Getting local views

33 responses from over 60s in 48 hours

Time to make poll = 10mins

Time to post = 10mins

Show appreciation during period < 1min



David Wilton, St Augustine's

## would love your views

I work for a not for profit organisation (TPAS Cymru) that work with tenants and landlords across Wales. We're drafting a pan-Wales quick 4 question survey aimed at people over 60 about how they find out about events and news locally. I was hoping I could ask local Nextdoor-ers whether anyone would be willing to test it for me (less than 3mins) It's totally anonymous - you will not need to give any personal details. I will donate £25 to Friends of Belle Vue Park, Penarth as a collective thank you. The survey is here: <http://doo.vote/penarth>

13 Nov · 14 neighbourhoods in General



Reply

😊 2    💬 7



Katerina Stechman, Lower Penarth · 13 Nov

I'm happy to help. Katerina



1 Thank



David Wilton, St Augustine's · 13 Nov

wow - 5 people have (anonomously) done in first 30mins - thanks!.



Ann Bromley, Penarth Haven · 13 Nov

Happy to help.



1 Thank



Dean Mears, Llandough · 13 Nov

Completed! 👍 🙏



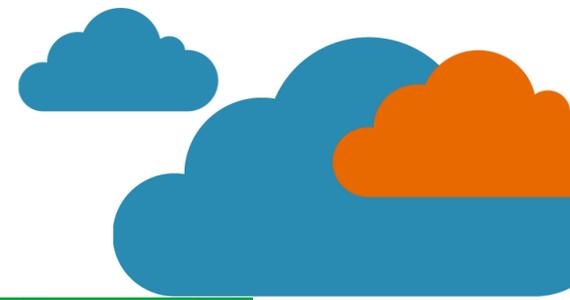
1 Thank



Ruth Evans, Comeston · 13 Nov

Done.

# New: Help map



**Help map**

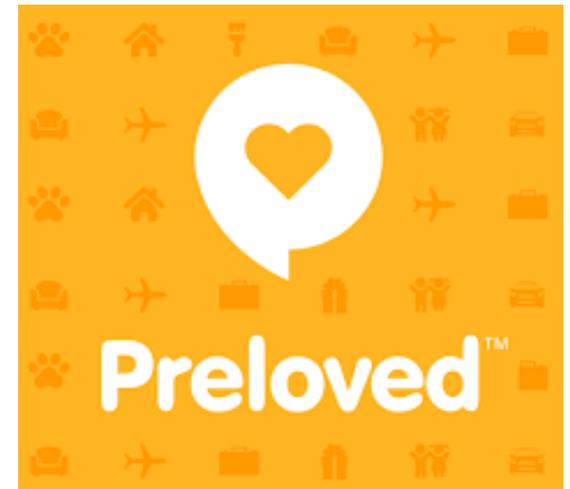
Daily activities may present a challenge for neighbours at higher risk. If you need assistance, find someone nearby who can help.

- Neighbour who can help

[Offer help](#)

The map displays a residential area with several streets labeled: A4160, A4055, B4267, Terra Nova Way, Windsor Rd, Plassey St, Comerswell Rd, Marine Parade, and Ralsdale Rd. Numbered markers (1-10) are placed on the map. A green shaded region on the right side of the map contains several green circular markers and a white star icon, indicating a cluster of potential helpers. The Google logo is visible in the bottom left corner of the map area.

# Freelove and classified sales section



## Currently Being Given Away For Free

Listing recent adverts closest to Penarth, Vale Of Glamorgan - [change](#)



FREE: Next Armchair



Poker Table with folding...



Sofas Free



Matching Leather sofa and...



Hereford cow painting



dalmatian painting



Office chair.



Office or Study Desk



Dark Green Leather Sofas



Dark Grey Fabric Office Chair



Easy access Bath



A1 art display folder for...



Girls My First Ozbozz Pink...



Manure well rotted ( 4...



TP 10ft childrens...

Free For Sale

## Poker Table with folding legs and drink holders

📍 Newport, Gwent





Search Facebook



# Penarth Reuse Project

Private group · 6.9K members



About

Discussion

Announcements

Rooms

Members

Events

Media

## About this group

Reduce Recycle Reuse Regift Relove

This group is for people who are giving (and getting) stuff for free in Penarth. It's all about reusing and keeping good stuff out of landfills.

👉 When posting, please indicate which area of Penarth (CF64 2 or Town Centre etc.) or your area if not in Penarth.

Items listed should not be for sale, nor should they be sold on elsewhere. Members found to be breaking these rules will be removed from the group.

Not actually sure what they are (or why I have them!) Think they are for table cards. 6 of them. Card just for size.



 Turn on selling features for this post to get more interest and easily post to more groups.

 Like  Comment

 **Sam Newcombe**  
Can I have them please x  
5 h Like Reply

# Meetups are

neighbors getting together to learn something,  
do something, share something...

Sign me up!

Photo: The London Pugs Meetup

All Meetups



within 5 miles of Cardiff, Wales, GB

Groups

Calendar



**Cloud Native Wales**  
We're 199 Members



**South Wales Agile Group**  
We're 1,006 Agilists

**Cardiff Chicago Bulls Meetup**  
0 interested >



**Cardiff French Language Meetup**  
We're 610 Members



**Cardiff International Friends Meetup**  
We're 864 Members



**Brave Conversations, Cardiff**  
We're 331 Brave Conversationalists



**Dining Out Cardiff**  
We're 452 Diners



**Cardiff Christians**  
We're 504 Social Butterflies



**Cardiff Entrepreneurial, Success & Start-up Meetup**  
We're 276 Members



**Tech4Good Cardiff**  
We're 110 Members



**Bitcoin Wales**  
We're 485 bitcoiners



**Cardiff Friendship Group**  
We're 1,807 Friendship Seekers &am...



Join this group

### What we're about

In partnership with Legal & General (<https://www.legalandgeneral.com/>) and Dig Inclusion (<https://diginclusion.com/>) we are hosting a series of 5 sessions exploring the different aspects of Web Accessibility. Grant from Dig will be running us through some of the key considerations that we must make to ensure that what we build is accessible for everyone.

The 5 sessions will be covering:

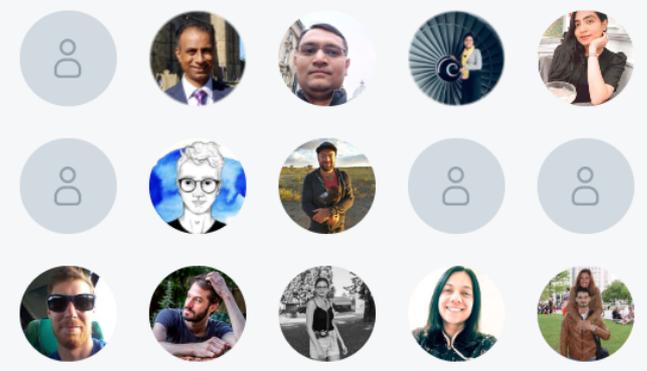
- 1. Introduction to accessibility and why it's important
- 2. Helpful accessibility tools and screen readers
- 3. Design with accessibility in mind
- 4. Development and testing: basic knowledge
- 5. Development and testing: advanced techniques

### Organizers

 Elena G. and 3 others  
[Message](#)

### Members (257)

[See all](#)



Doesn't have to be local in this online world – Brighton Digital Group

Search



within 10 miles of Pontypridd, Wales, GB

THURSDAY, MARCH 12

6:30 PM HENGOED HAPPINESS MEETUP  
**Hengoed Happiness and Wellbeing Group**  
4 Members going

SATURDAY, MARCH 14

7:30 PM DINING OUT CARDIFF  
**Birthday Bistro Bash**  
10 Diners going

SUNDAY, MARCH 15

12:00 PM SWADS - SOUTH WALES MENTAL HEALTH PEER SUPPORT  
 **Caerphilly Monthly Walk - Morgan Jones Park**   
8 Swadies going

THURSDAY, MARCH 19

7:30 PM CARDIFF RAW  
**The RAW Good Curry Guide: Mowlgis, Whitchurch**  
9 Rawiors going

7:30 PM CARDIFF CITY JITSU CLUB  
**8 Session Beginners' Course - Session 1: 9th March**  
3 Members going

8:00 PM FAB 40'S & BEYOND  
**Weekly Quiz**  
8 FAB'S going

TUESDAY, MARCH 10

9:30 AM CCAWS COURSES  
**Manage Anxiety : Day 1**  
6 Members going

1:00 PM CCAWS COURSES  
**Understanding and improving Self-Esteem: Day 2**  
9 Members going

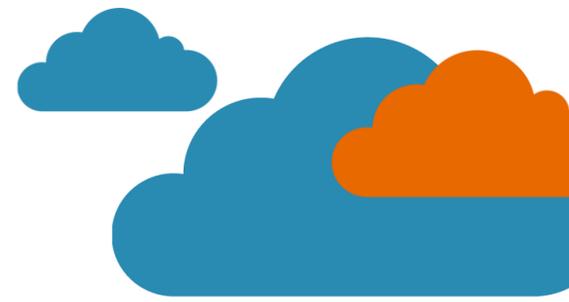
5:15 PM FAB 40'S & BEYOND  
**Film Night - Invisible Man**  
3 FAB'S going

6:00 PM PRODUCTTANK CARDIFF  
**Product storytelling and getting started with JTBD.**  
62 Members going

6:00 PM CARDIFF LIFE DRAWING  
**Tuesday Evening Life Drawing**  
7 Life Artists going

# Neighbourly

<https://www.neighbourly.com/>



Volunteering

Donations

Product Surplus

Good causes

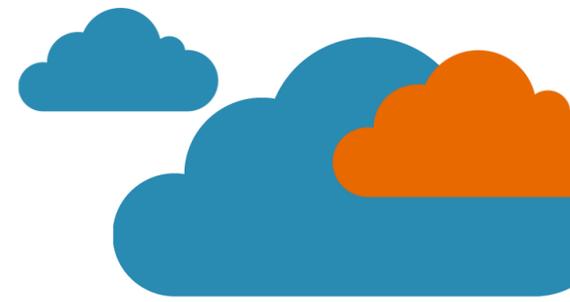
Where businesses help local  
good causes

# Appendix

Other apps/website not covered today but similar theme



# Placecheck



<https://placecheck.info/en/>

Placecheck is the simplest way of finding out what a place and its people can tell us, and starting the process of making change happen. A Placecheck can be carried out for a street, a park, a neighbourhood, a town centre or any other place. Placechecks have been carried out in the early stages of neighbourhood planning and a wide range of local initiatives.

Has apps, and resources – some free, some paid depending on organisation

21 QUESTIONS FOR THE PLACECHECK WALKABOUT

# www.localhalo.com

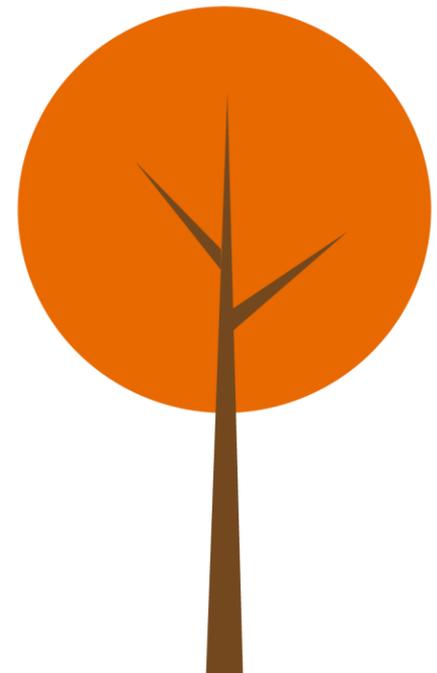
DRW a joined up by himself. but no one in local streets were already on it

– this platform looks good but someone has to take initiative to create a local community yourself to get the benefit

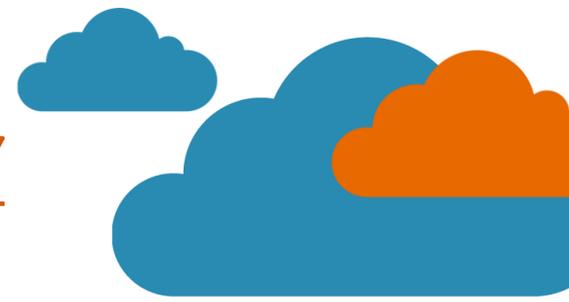
- Halo's mission is to connect communities. We have a street chat, so you can talk to your neighbours both anonymously and publicly. We want all of us to know about what's going on in our local communities, our alerts are snippets of information that will connect you with your area. Reporting issues to the council becomes as easy as a tap

To use Halo you need an iPhone device, or an Android device.

- Halo is billed as an app that connects communities and makes it easier for local people to speak with public bodies like the council and police
- ‘...The neighbourhood policing team in the Highgate ward in Haringey are working with Halo – an app designed to facilitate live chat locally. PC Martin Nicholls said: “The intention is to give the community live one to one chat with their local police officers once a month or so. We have only just linked in with this app and believe that it has the potential to do well with local residents in the future.”



<https://toogoodtogo.co.uk/>



Popular app that alerts you to bargain food. Every day, delicious, fresh food goes to waste at cafes, restaurants, hotels, shops and supermarkets - just because it hasn't sold in time.

'Too Good To Go' lets you find and rescue this food so it gets eaten instead of thrown away. You won't know exactly what's in your order until you pick it up - it's all part of the surprise. Great food at great prices, served with a side of environmental kudos.

Join millions of food waste warriors by downloading Too Good To Go - the world's number 1 app for fighting food waste. You can buy quality local food for as little as £2 - great food that would otherwise have gone to waste.

Rated very highly 4.8 out of 5 from 267,076 reviews on Google App store and 4.9 out of 5 from 32,000 reviews on Apple Store. That is incredibly high ratings